

## **Light Speed Web - Customer Protection**

**We protect each customer in the following ways to ensure that the business relationship between us and our customer is professional and mutually beneficial to both parties.**

**1) We provide a 6 month warranty for sites that we develop. Once a site is live and if there any technical issues with it during a 6 month period specifically caused by a coding issue then we will resolve it without any additional cost to the customer.**

**2) Our Non Disclosure Agreement (NDA) ensures that all any proprietary information or trade secrets that customers provide remains strictly confidential.**

**3) Our 24/7 technical support ensures that our support staff are available to respond to any issues with hosted sites or with projects should they arise.**